



Guide ROAD TO ISO CERTIFICATION

ISO Certification made simple.

**imism**
from workAest



Setting the Bar for Excellence

ISO Standards set the benchmark for quality, security, and efficiency in business. From ISO 9001 for quality management to ISO 27001 for information security and ISO 45001 for occupational health and safety, these globally recognised standards help companies streamline processes, reduce risk, and build trust with clients and partners.

Achieving ISO certification is more than a compliance exercise. It's a clear signal that your business is committed to excellence, reliability, and continuous improvement. It can open doors to new markets, strengthen customer relationships, and give you a tangible competitive edge.

Our experienced ISO consultants work closely with you at every stage, providing practical guidance, hands-on support, and tailored solutions to make certification straightforward, achievable, and aligned with your business goals.

Why partner with IMSM?



Supporting businesses worldwide for over **30 years**



Over **25,000** successful implementations and satisfied clients



Comprehensive solutions for over **15** ISO Standards



Global presence in over **18** countries, with local consultants.



Experienced in over **90** industries



ISO 9001 certified and active partners of **Chartered Quality Institute (CQI)** and **British Quality Foundation (BQF)**

Which ISO Standard suits your business?

Every business can benefit from ISO certification. It streamlines processes, boosts credibility, and helps you stay ahead in a competitive market.

We provide world-class consultation to guide businesses of all sizes and sectors. Whether you're seeking certification for the first time or implementing a new ISO standard, we're with you every step of the way, making the journey simple, efficient, and successful.

Explore the full range of ISO standards we offer and discover which one is right for your business.

ISO 9001	Quality Management
ISO 14001	Environmental Management
ISO 45001	Occupational Health and Safety
ISO/IEC 27001	Privacy Information
ISO/IEC 20000-1	Information Technology
ISO 22301	Business Continuity
ISO 22000	Food Safety
AS 9100	Aerospace
ISO/IEC 17025	Laboratory Competence
ISO 13485	Medical Devices
IATF 16949	Automotive
ISO 50001	Energy Management
ISO 22716	Cosmetics GMP
ISO 15189	Medical Laboratories
ISO 37001	Anti-Bribery
ISO/IEC 27701	Privacy Information
ISO/IEC 42001	Artificial Intelligence (AI)
R2V3	Responsible Recycling

Your Journey starts here

"It seems once we gained our ISO 9001 certification, other businesses outside our company started taking us more seriously as they realised we are at the forefront of our industry. We are very pleased we went through the process."

Lori M.

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Your ISO Journey in 5 Steps



Step 1: Gap Analysis – Understand Your Business

We start by learning how your business works and comparing it to ISO requirements. This Gap Analysis identifies what is already in place and what needs adjusting, using your existing processes wherever possible.



Step 2: Creating Your Management System – Tailored to You

We build your ISO Management System: policies, processes, and documentation. Tailored to your business, not generic templates, so it is practical and easy for your team to follow.



Step 3: Preparing for Certification – Business as Usual

With your system in place, you operate 'Business as Usual', while fully aligned with ISO requirements. IMSM supports you through internal audits and management reviews, provides practical training, and coordinates your Certification Audit with your chosen certification body.



Step 4: Certification Audit – Your Achievement Recognised

The audit verifies your compliance. Typically two stages: Stage I (documentation review) and Stage II (live audit). IMSM prepares you fully and can accompany you on-site if needed.



Step 5: Continual Improvement – Keep Growing

Certification is just the start. A well-maintained system helps your business grow and stay competitive. IMSM offers ongoing support to maximize your ISO investment and implement new standards.

Selecting A Consultant

Starting your ISO journey can be challenging. Partnering with IMSM ensures you benefit from experienced consultants who guide you efficiently through certification. Rather than relying on internal staff or managing ISO alone, a consultant helps you save time, reduce stress, and get real results.

Key benefits of working with an experienced IMSM consultant:



SAVE TIME

Working with a consultant saves your business valuable time. At IMSM, our experts handle your management system documentation, perform the gap analysis, and take care of most of the work involved. So you can focus on running your business, not managing an ISO project.



REDUCE INTERNAL STRESS AND PRESSURE

Many businesses don't have experience with ISO Standards, so these tasks often fall to staff without the right expertise. The result? Overwhelmed teams, delays, and important work left on hold. A dedicated consultant takes the pressure off, keeping the project on track while your employees focus on their day-to-day priorities.



INDUSTRY EXPERIENCE

A consultant brings valuable ISO expertise that your team may not have in-house. You can lean on their experience, while your staff benefit from their guidance and knowledge throughout the implementation process.



GAIN CONFIDENCE FOR YOUR AUDIT

Enter your third-party audit with confidence, knowing a dedicated ISO consultant has prepared your management system thoroughly. From documentation to processes, every step is carefully guided to ensure compliance and efficiency, setting your business up for a smooth audit and long-term success.



STAY ON TRACK

A dedicated consultant helps you stay focused and on schedule. With their guidance, it's easier to avoid distractions and ensure the project stays on track, so your ISO goals are achieved on time.

IMSM APPROACH



FIXED FEE:

IMSM operates as a transparent partner. Our ISO implementation is priced at a fixed rate from day one. There are no hidden charges and no unexpected invoices. The price you see is the price you will pay.



FLEXIBLE IMPLEMENTATION:

ISO implementation with IMSM will be tailored to your company and designed to fit your business requirements and schedule.



EXPERTISE:

All IMSM consultants have been trained to the highest standard by an International Register of Certified Auditors (IRCA) or equivalent approved training body and have earned a reputation of integrity for contributing value and best practices derived from their vast experience in a wide variety of industries and sectors. Knowledge is power, and our team have the power to deliver effective solutions that reflect your unique circumstances and aspirations.



FULL SERVICE:

IMSM offers full implementation; we will produce the management system documentation and make the process as simple as possible. We simply look to improve the systems you currently have in place by building the ISO framework based on your company's existing systems.



TRAINING:

IMSM offers training to supplement your ISO. Training with IMSM is flexible and delivered by experienced IRCA-qualified trainers.

"We decided to use IMSM to help and support us through the process. We were fairly new to this as a company and to have a company like IMSM guiding us through the requirements saved us time and gave us the confidence to present to the external auditors, knowing we had everything covered."



David S.

Making it simple:

Working with IMSM has clear benefits. We are tried, tested and true. We also pride ourselves on making it simple.

Working with IMSM gives you the freedom to know exactly what to expect. Our contract is famously one page long, with no fine print, no catches and no long commitments. We are here to help you, not to hold you hostage. With IMSM, you are not forced into a long contract because we know you will continue to see the benefits of partnering with us.

Everything You Need to Maintain and Strengthen Your ISO Certification

Beyond your chosen ISO standard, IMSM offers a range of compatible and integrated management system standards designed to improve efficiency, consistency, and continual improvement, helping your business grow with confidence.

We also provide Internal Auditor Training (one- and two-day courses) and tailored support packages to help businesses of all sizes maintain and strengthen their ISO certification year after year.

We provide comprehensive support across Internal Auditing, Management Review, and Audit Preparation, delivering:

- Coverage where internal resources are limited, removing the need for an in-house auditor
- An objective, impartial assessment of your management system, strengthening management oversight
- A predictable, ongoing programme that supports continued compliance and certification
- Confidence through the use of IRCA (or equivalent) qualified consultants, safeguarding your ISO certification
- A reliable solution to manage staff absence or resource changes without disruption



ISO Certification Simplified for Your Business.



"Thorough, helpful and very knowledgeable organisation regarding all aspects of ISO management systems"

Jeff, GBR



"In Safe Hands with IMSM: A Confident Start to Our ISO 9001 Journey"



"Excellent from start to finish, cannot recommend highly enough to guide you through your ISO compliancy."

Nick, GBR



"From Start to finish an excellent service!"

Nick, GBR



"Really liked the auditor and we received a great and efficient service."



"High quality service"

Rebecca Duffy, GBR



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