



Quality Management Systems

ISO 9001:2026

What is ISO 9001?

ISO 9001 is the international standard that sets out the requirements for a Quality Management System (QMS). A QMS brings together your organisation's policies, processes and procedures to help you meet customer requirements consistently and continually improve the way you operate. ISO 9001 is suitable for organisations of any size or sector, whether they provide products or services.

Published in September 2026, ISO 9001:2026 builds on the established framework with greater emphasis on leadership accountability, quality culture, and managing risks and opportunities. It strengthens how organisations plan and manage change, respond to challenges and use performance data to support continual improvement.

By aligning your processes with your business objectives, ISO 9001 can help improve efficiency, reduce avoidable costs and strengthen customer confidence. The revised standard supports a more adaptable organisation, with clearer responsibilities, effective communication and informed decision-making.

The QMS remains underpinned by seven quality management principles: customer focus, leadership, engagement of people, process approach, improvement, evidence-based decision-making and relationship management.

Who needs ISO 9001?

Gone are the days where ISO 9001 was associated solely with manufacturing or "hard hat" companies, quality now matters in every organisation. At IMSM, we have helped businesses of all sizes and across a wide range of industries implement and maintain effective quality management systems. ISO 9001 is suitable for any organisation looking to improve how it operates, meet customer expectations and strengthen its competitiveness.

The standard adapts to your organisation's activities and objectives. The advantage of ISO 9001 is that the standard flexes to your company, and provides a structured approach to managing quality as your business evolves.

Benefits of ISO 9001

The benefits of investing in a Quality Management System will depend on your organisation's needs, but can include:

- Improve processes and operational effectiveness
- Increase customer satisfaction
- Reduced waste, rework and operating costs
- Stronger business credibility and market opportunities
- Improved customer, supplier and stakeholder relationships
- International recognition of your commitment to quality
- Greater staff engagement and a stronger quality culture
- Better management of risks and opportunities
- Increased resilience and adaptability

Related services and products



ISO 9001 remains compatible with other management system standards, including ISO 45001 for occupational health and safety and ISO 14001 for environmental management. Their shared structure and principles allow you to bring requirements together within an Integrated Management System, helping reduce duplication and coordinate your approach.



IMSM also offers one-day Internal Auditor Training Courses, alongside a range of services and additional products to support your management system.

"High Quality Service"

"IMSM gives us the high quality service we aspire to in our own business dealings."



Jeff Marshall

Associate Vehicle Installations Ltd

Take the next step:

Looking to improve efficiency, strengthen customer confidence and prepare your organisation for change? We can help you implement ISO 9001 or transition your existing Quality Management System.

[Click here](#) to request your no-obligation, fixed fee, custom quote today.



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